



# Convertri Tutorial: Setting Up A New Custom Domain

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## Setting Up A New Custom Domain On Convertri

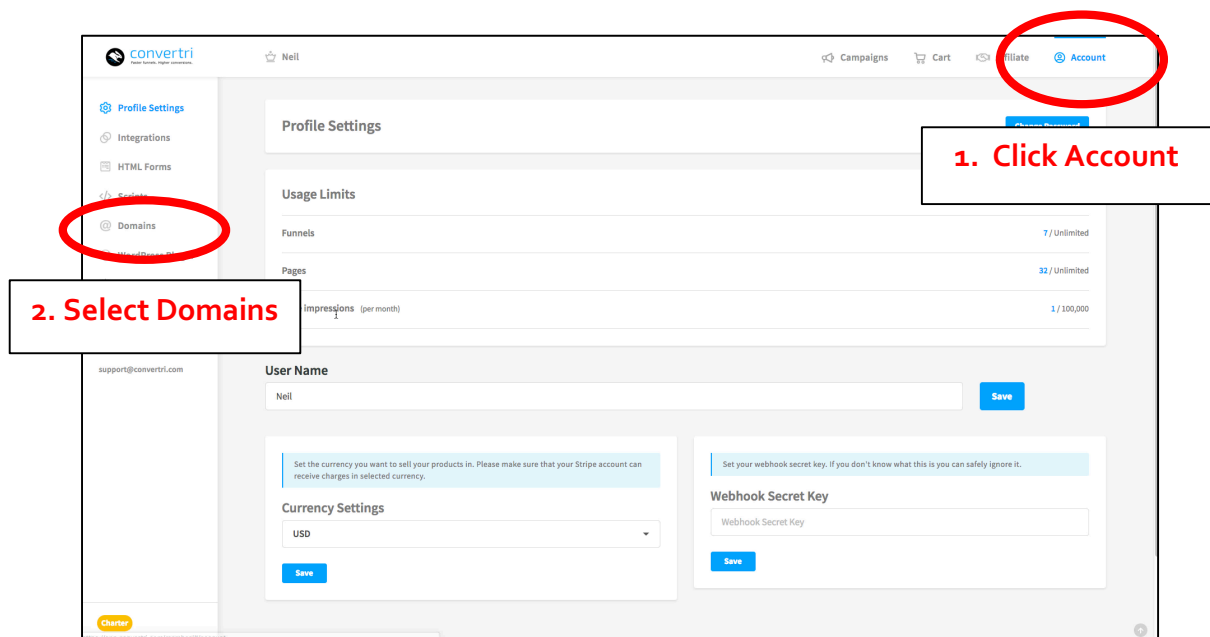
This tutorial covers the full process of setting up a new custom domain on Convertri. At the end of it, we'll have our custom domain live so we can publish pages direct to it from the app, and we'll have it set up so that it doesn't matter whether your visitor types example.com or [www.example.com](http://www.example.com) in the address bar – they'll always go to the right place.

**Before you start: you'll need to have your domain registered with a domain registrar.**

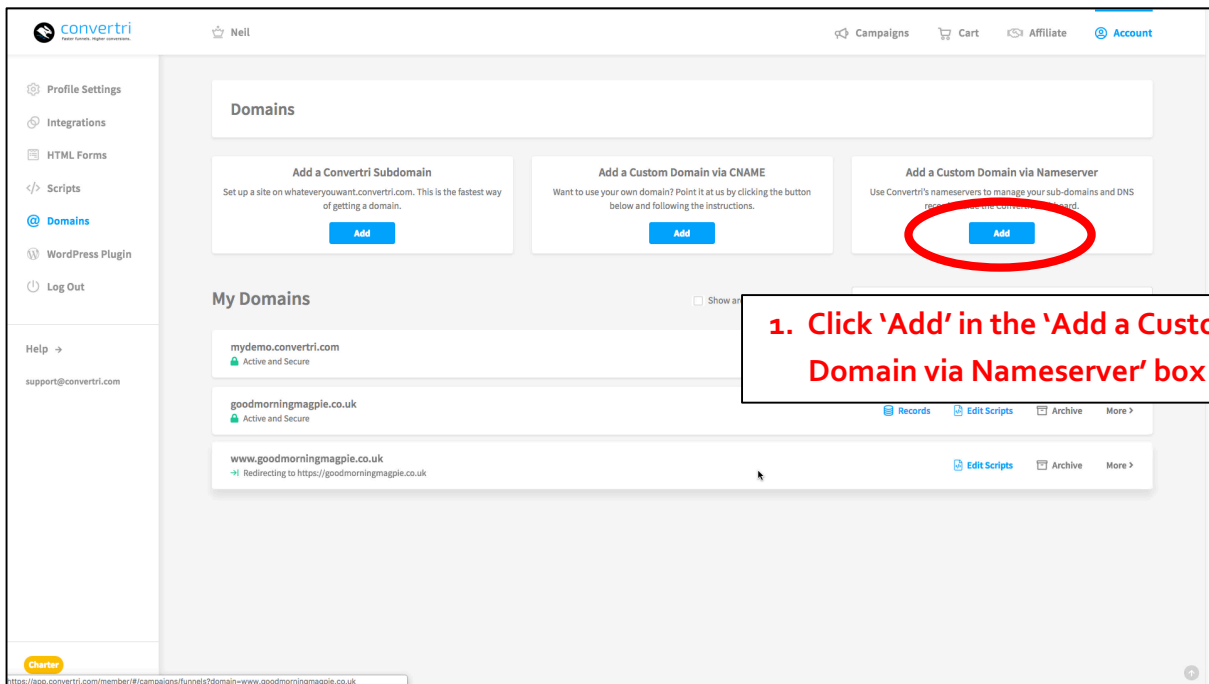
This tutorial is written using GoDaddy as the domain registrar. If you're using a different registrar, the parts of this tutorial that involve editing settings there may look different, but the process should be pretty similar. The Convertri parts will always be the same.

## Adding Your Domain Into Convertri

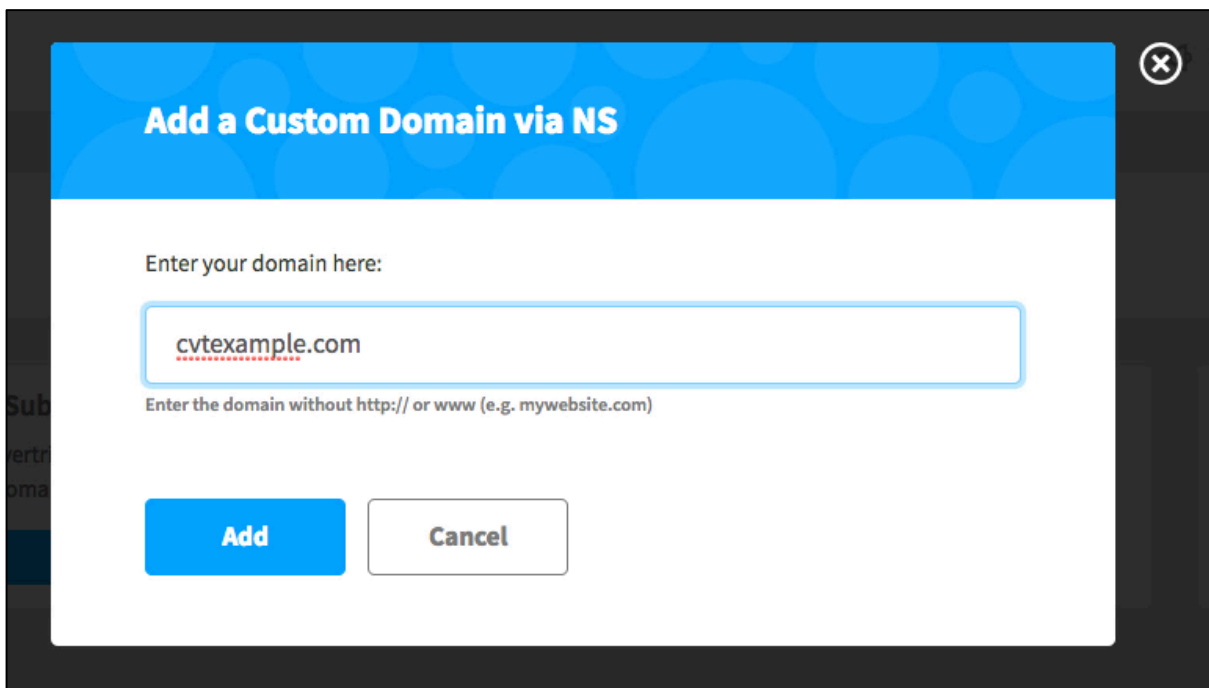
1. From the Dashboard, click 'Account' in the top menu, and then 'Domains' on the left.



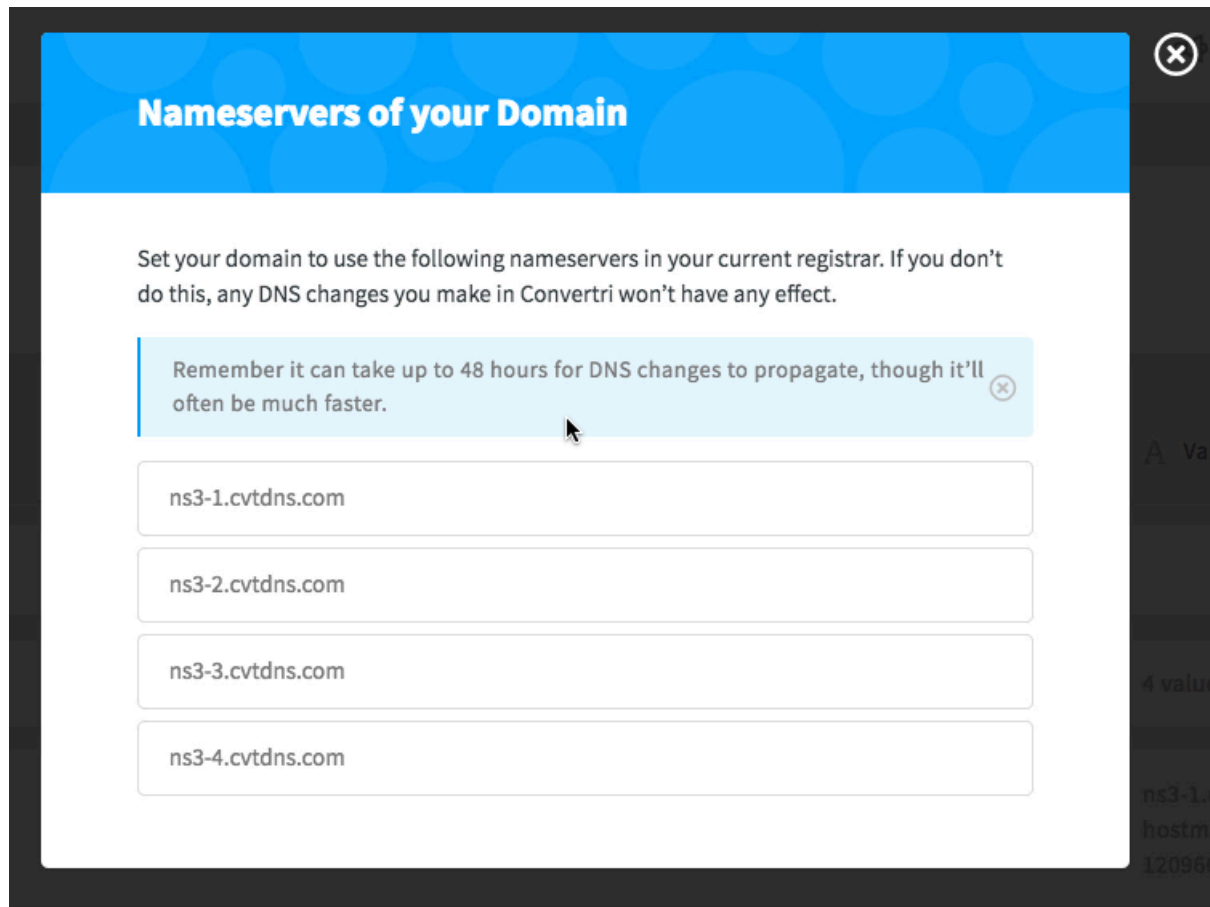
2. In the Domains Screen, select 'Add' under 'Add A Custom Domain via Nameserver'



3. In the modal that appears, add the domain you'd like connected to Convertri. DO NOT enter www or http or https – if you do, things will break. Just enter your root domain, as shown here:



4. Convertri will show you the nameservers to add for your domain. They'll look something like this:

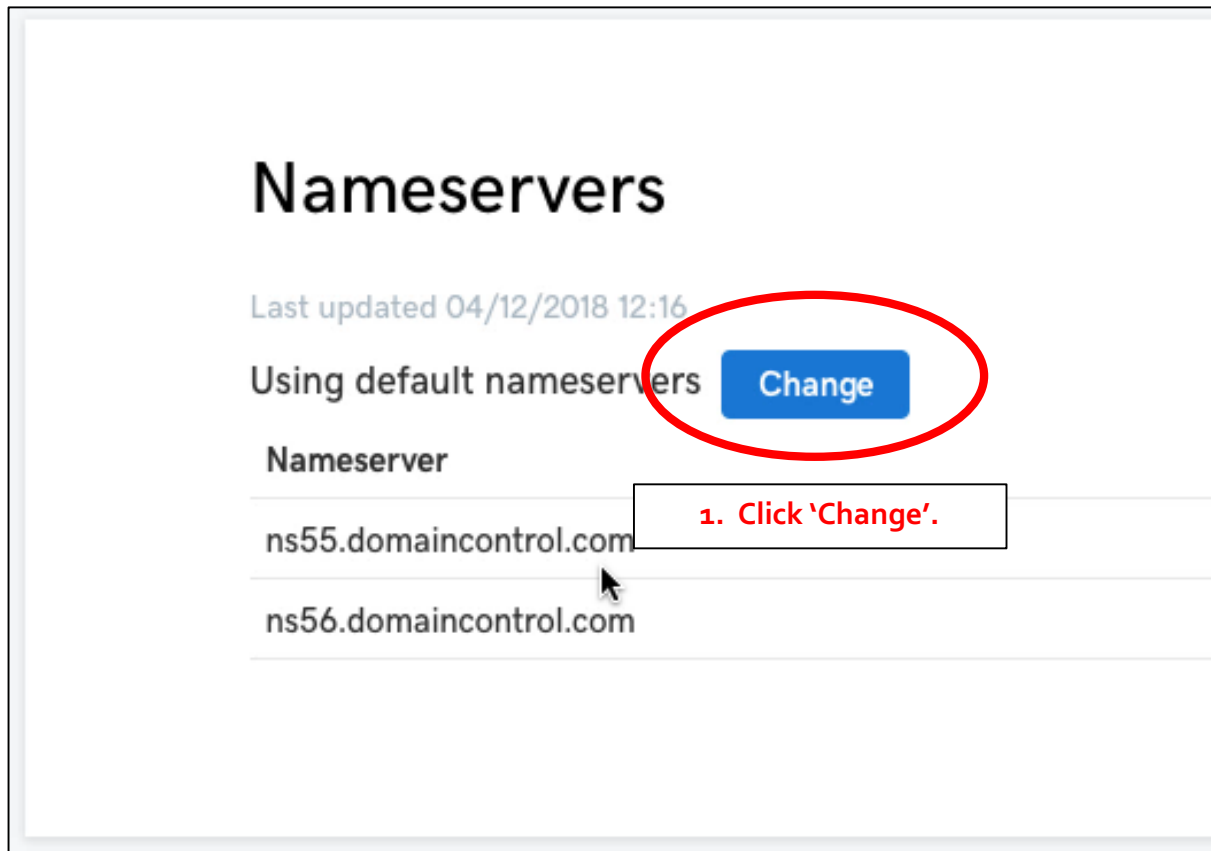


These nameservers will need to be added to your domain registrar. With Godaddy, the process works like this:

5. Click the 'DNS' button in the listing for the domain you're adding to Convertri. GoDaddy will show your domain listings as the first screen when you log in. The DNS button will be at the right of the listing for your domain.



6. Scroll down to find the current Nameservers for your domain, and hit the 'Change' button.



7. Change the nameserver type to 'Custom', and then add the Convertri nameservers into the boxes. You need to add ALL 4, so in GoDaddy you'll need to add 2 new entries by using the 'Add Nameserver' button to the bottom right. At the end, it'll look similar to this:

**Nameservers**

Last updated 04/12/2018 12:16

**Choose your new nameserver type**

Custom

**?** Are you trying to connect your domain to a Wix, Weebly or Squarespace website?

That's fine, but we strongly recommend you keep your nameservers with GoDaddy, since our infrastructure is:

- More secure than any other
- Fastest – so your website pages load more quickly
- The most scalable to support your users around the globe

Choose one of our easy templates to connect your website without losing the benefits of keeping your nameservers.

Weebly Wix Squarespace

**Nameserver**

ns3-1.cvtDNS.com

ns3-2.cvtDNS.com

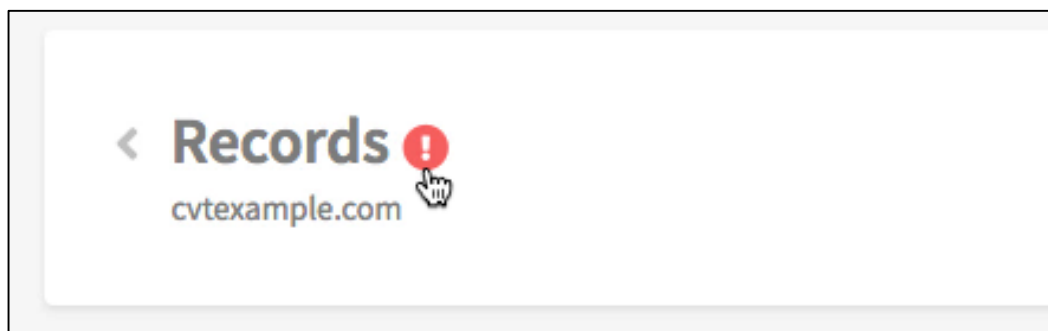
ns3-3.cvtDNS.com

ns3-4.cvtDNS.com

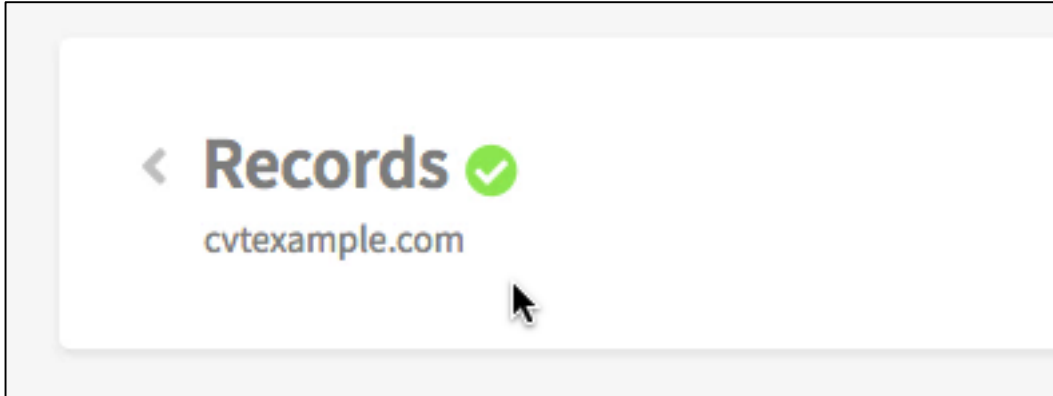
Save Cancel Add Nameserver

When you're done, hit Save.

8. Your nameservers are now fully set up – however, it's going to take a little while for Convertri to register the DNS change. This means that when you go back to Convertri, you'll probably see a warning symbol next to the 'Records' heading in the domain details:



Don't panic – this is normal. DNS is a huge internet-wide system, and it can take some time for the records to get updated. Needing to wait a couple of hours is fairly common, so just give it some time and come back later. When the DNS has updated and you're ready to proceed, you'll see the warning indicator has changed to a green tick:

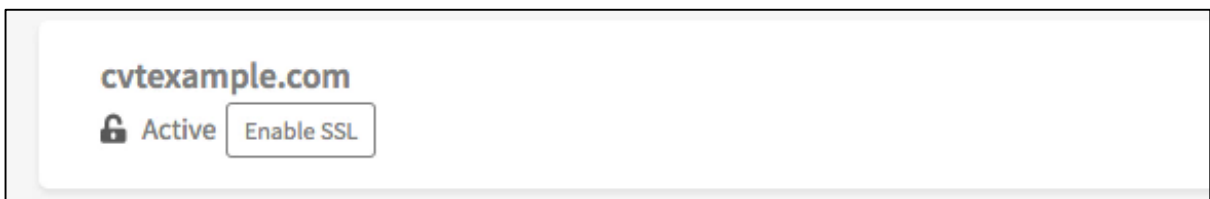


It can take up to 24 hours for DNS to update. If you don't see the green tick after that time, contact your domain registrar.

## Enabling SSL

1. Click the back arrow just to the left of the 'Records' heading to go back to the Domains screen in Convertri.

Find your domain in the list. It will have an 'Enable SSL' button. Click this.



2. The SSL will be activated and you'll see a green padlock symbol to confirm it's live:





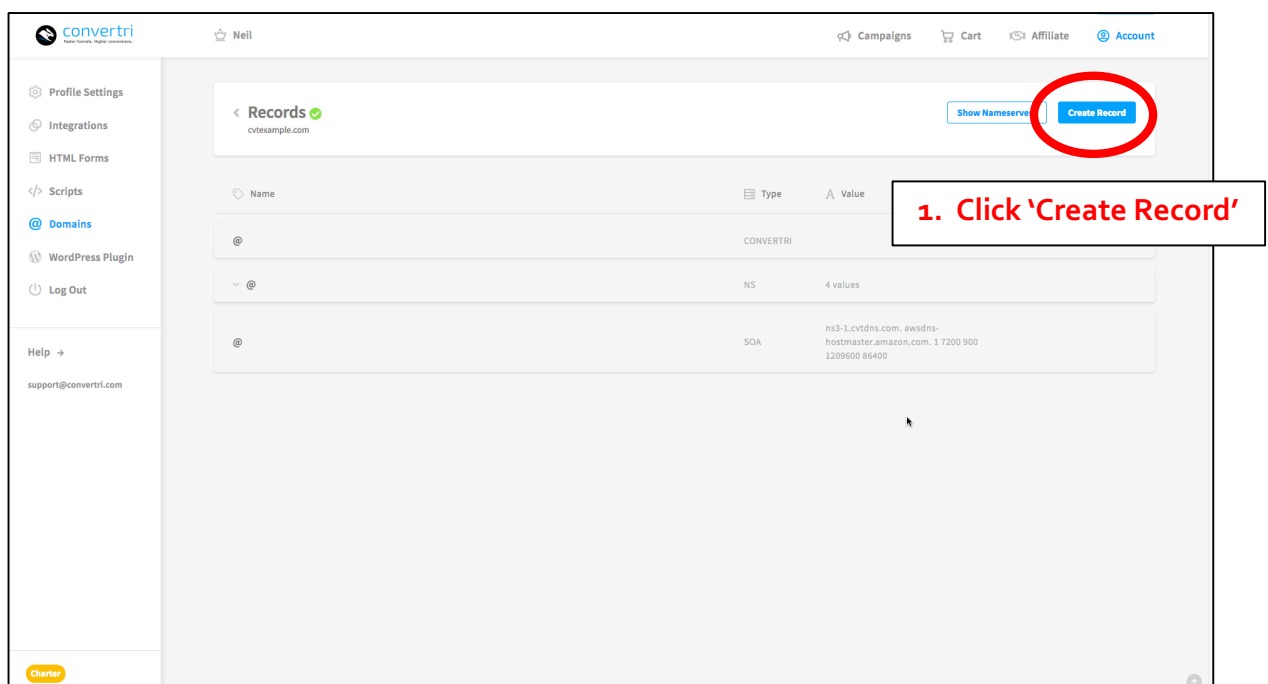
## Setting Up The WWW Redirect

Right now, we can publish any Convertri page on cvtexample.com direct from the app. This stage makes it so that whether a visitor uses cvtexample.com or [www.cvtexample.com](http://www.cvtexample.com), they'll go to the right place.

1. Click the 'Records' link in your domain entry.



2. You'll be taken into the Domain Details Screen. Click 'Create Record' in the top right.



3. In the modal that appears, enter 'www' in the 'Name' box and ensure that 'Type' is set to CONVERTRI. You can leave the 'Value' box blank.

**Create a DNS Record**

Please note that DNS record changes can take up to 48 hours to propagate, though it will often be far faster.

Use the *CONVERTRI* DNS record type to create a sub-domain to use with your Convertri funnels.

Name  
www .cvtexample.com

Type  
CONVERTRI

Value

Create Cancel

This will add a www record to your domain.

4. Enable the SSL just as you did for the root domain, by going back to the Domains screen and clicking the 'Enable SSL' button on your new domain listing. Note that sometimes you may see an error message:

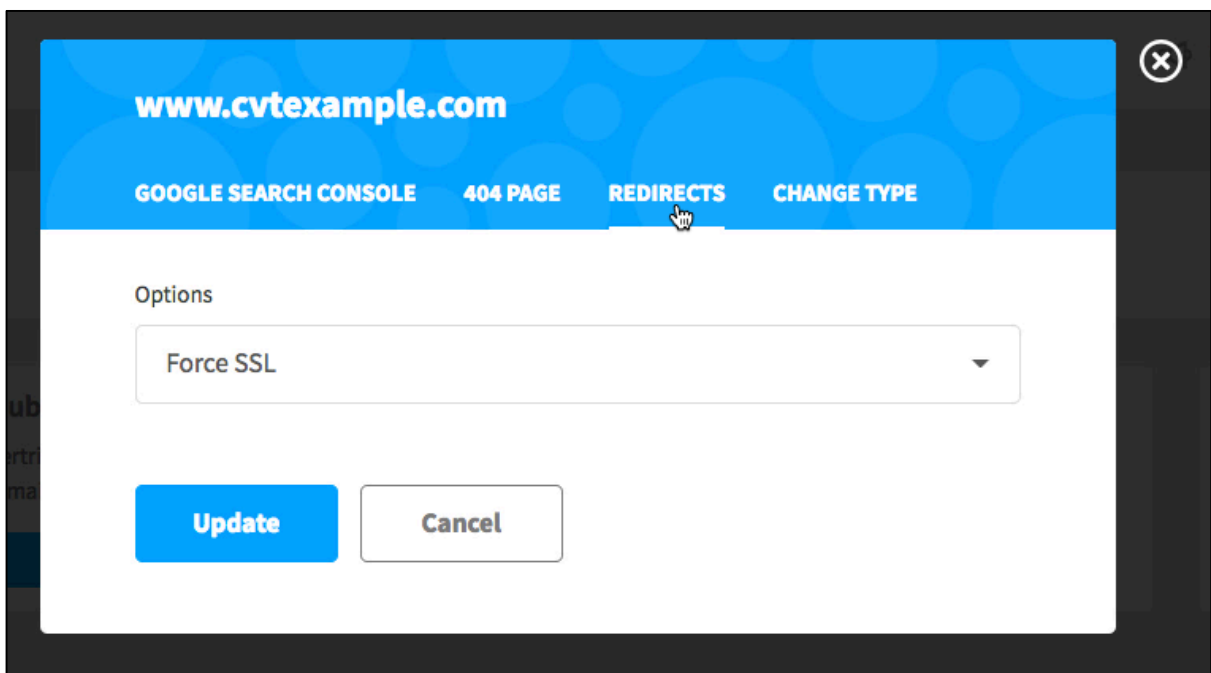


This happens sometimes because Let's Encrypt, who issue the SSL certificates, don't yet have the updated DNS records. If you see this message, wait for 15 minutes and then hit the 'Try Again' button. You'll then see green padlock showing that SSL is active:

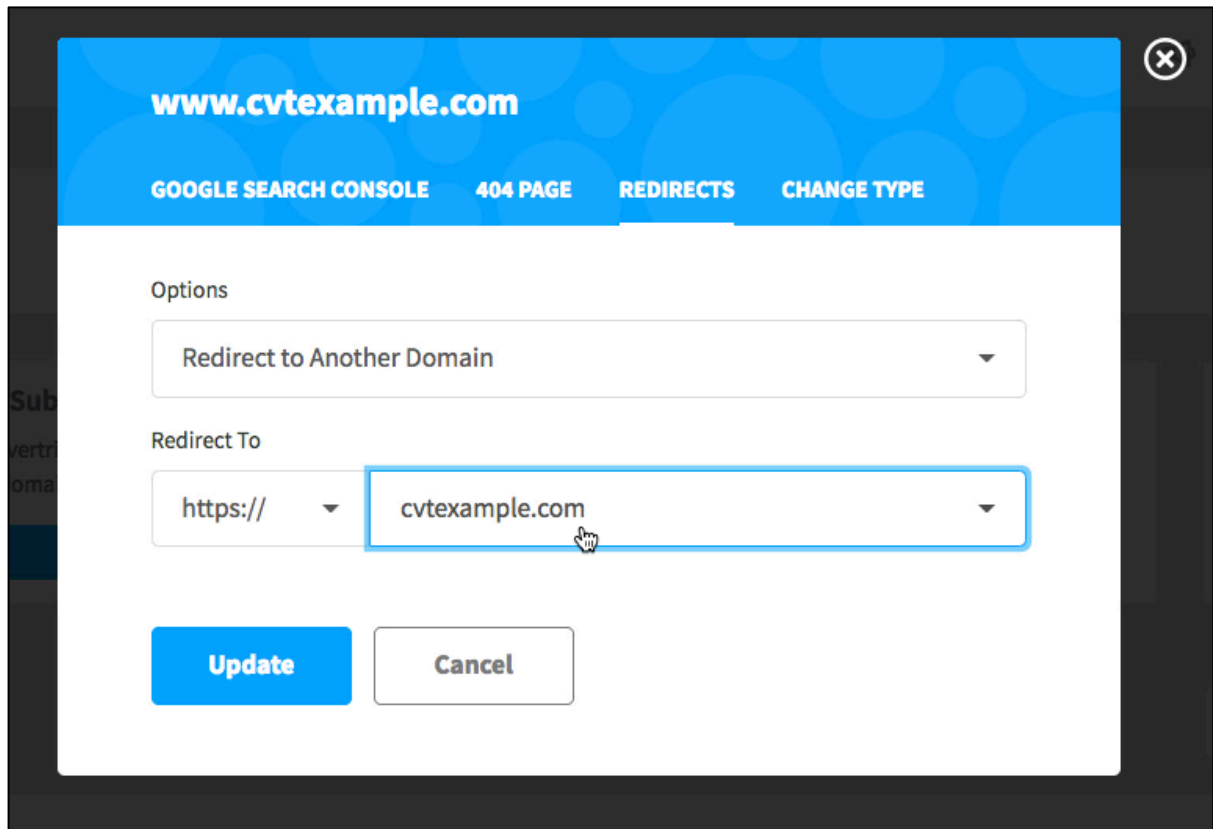


If you still see an error message, contact [support@convertri.com](mailto:support@convertri.com).

5. Select 'More' on the far right of the domain listing, and then choose 'Redirects' from the options at the top of the modal that appears. You'll see something that looks like this:



6. From the Options dropdown, choose 'Redirect to Another Domain'. Then choose your root domain from the dropdown list that appears, and click 'Update'.



### You're done!

You can now publish any page on your custom domain, and your visitors will always go to the right place regardless of whether or not they used www in the address bar.

Go publish a page and try it out!